

Wanadoo ADSL Subscriber:

Yes No

Type of Application Services

Mail Star Constellation Galaxy

No. of users	Monthly rental (Rs.) per user	Once-off set up/training fee (Rs) per user

VAT at the rate of 15% applicable on all tariffs

Subscriber Details

Subscriber/Company :

Other name(s)/Represented by :

Authorised signatory (Mr/Mrs/Miss) :

ID No./Registration No. : Profession or calling:

Address :

.....

Contact Details

Contact name :

Tel/mobile :

Fax :

E-mail :

Installation Details

Billing telephone number :

Installation Address :

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Existing E-mail Addresses

E-mail Addresses

Conditions

1. Telecom Plus (TP) has been appointed by UNICONSULTS , as its representative for the sale of UNICONSULTS' Applications Services to customers within the agreed territory of the Republic of Mauritius.
2. Any order for UNICONSULTS' Application Services shall be deemed to be upon and subject to both Telecom Plus and UNICONSULTS' Terms and Conditions for Application Services.
3. Tariffs & Payment
 - 3.1 The charges, fees and/or rentals for the Service and/or equipment, as the case may be, shall be at rates prescribed by TP from time to time and payable in advance or at such other time in accordance with TP's policy, schemes of service, or requirements.
 - 3.2 The charges, fees and/or rentals of the Service and/or equipment shall commence from the date TP confirms to the Customer that his username & password have been activated.
 - 3.3 The charges, fees and/or rentals for the Service, for the first month, shall be calculated on a pro rata basis depending on the number of days the Service has been provided in the first month.
 - 3.4 Additional charges may be made at rates prescribed by TP and UNICONSULTS for advanced support or software installation.
 - 3.5 The monthly charges shall be billed on the telephone number as specified in the Application Services Subscription Form. The services shall be billed on the Mauritius Telecom (MT) telephone numbers as per clause 15 of the agreement between TP and UNICONSULTS.
 - 3.6 The Customer shall be liable for and shall promptly pay on demand all charges, fees, rentals, costs or other amounts whatsoever as shown in TP's bill notwithstanding that the Customer disputes the same for any reason(s) whatsoever.
 - 3.7 In the event that the amount stated in TP's bill or any part thereof remains unpaid after the due date TP reserves the right to charge interest on the sum that remains unpaid as aforesaid at the rate specified in TP's bill from the due date to date of full payment.
 - 3.8 In the event that the Customer cancels any order after the same has been accepted by TP, the Customer shall be liable to pay a cancellation charge therefore, if any, at TP's then prescribed rate for the said cancellation.
 - 3.9 TP reserves the right to disconnect the Service in case of non-payment of charges, fees and/or rentals for the Service. TP shall not be liable for such disconnection.
 - 3.10 In case of non-payment of charges, fees or rental for the service and/or equipment, should any claim be made through an Attorney at law or Debt Collection Agency, the Customer shall be liable for the debt recovery costs, court fees, legal charges, Attorney fees and commissions with interests incurred for recovery of the debt.
 - 3.11 The Customer agrees that the monthly charges, fees or rental may be reviewed from time to time by TP and UNICONSULTS.
4. Scope of support services
Telecom Plus and UNICONSULTS shall use reasonable efforts to provide the following support services as defined below:

Priority Level	Action	Responsibility	Type of support
Priority No 1	Basic diagnosis & fault reporting	Telecom Plus	Telephone & email support 24/24 Hotline: 203 72 72
Priority No 2	Technical assistance	Uniconsults	Telephone support from 09h00 to 17h00 during weekdays

5. The minimum subscription period for Application Services is three (3) months.
6. One month's notice is required for the cancellation of subscription.

I/We hereby agree that this application is subject to Telecom Plus and UNICONSULTS Terms and Conditions, I/we hereby acknowledge having received a copy of UNICONSULTS' Terms and Conditions for application services, and confirm that I/we have read, understood and agreed to be bound by the said Terms and Conditions.

I/We hereby certify all the above information is correct and that I/we are legally bound as in the Terms and Conditions.

Read and approved

SIGNATURE: DATE:.....

FULL NAME (BLOCK LETTERS):



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